

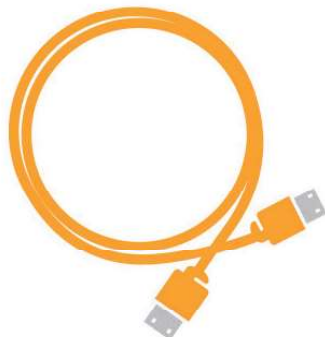
WHAT'S IN THE BOX?



TekSavvy TV Box



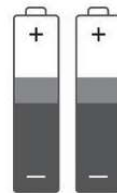
Power Adapter



HDMI Cable



Ethernet Cable



**2 AAA
Batteries**



**TekSavvy TV
Remote Control**

TEKSAVVY TV SET UP



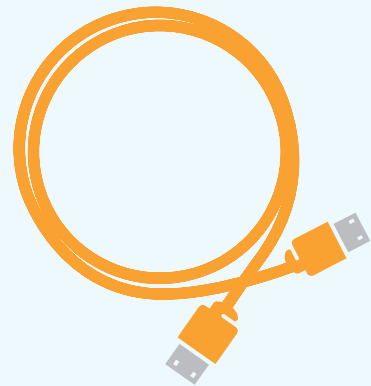
Important: The power adapter is the last piece to be connected, it should only be plugged into an electrical outlet AFTER the HDMI and Ethernet (if required) cables are securely connected to your TekSavvy TV box.

TEKSAVVY TV BOX



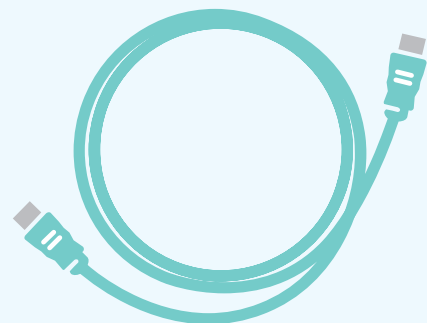
HDMI CABLE

- 1 Connect the TekSavvy TV box to your TV with the supplied HDMI cable.



ETHERNET CABLE

- 2 Connect the Ethernet cable to your modem or router. If you're using a wireless network, the on-screen guide will tell you how to connect your TekSavvy box to it.



TEKSAVVY TV REMOTE

- 3 On the back of the remote control remove the battery cover using the tab. Insert the supplied AAA Batteries and close the cover.



POWER ADAPTER

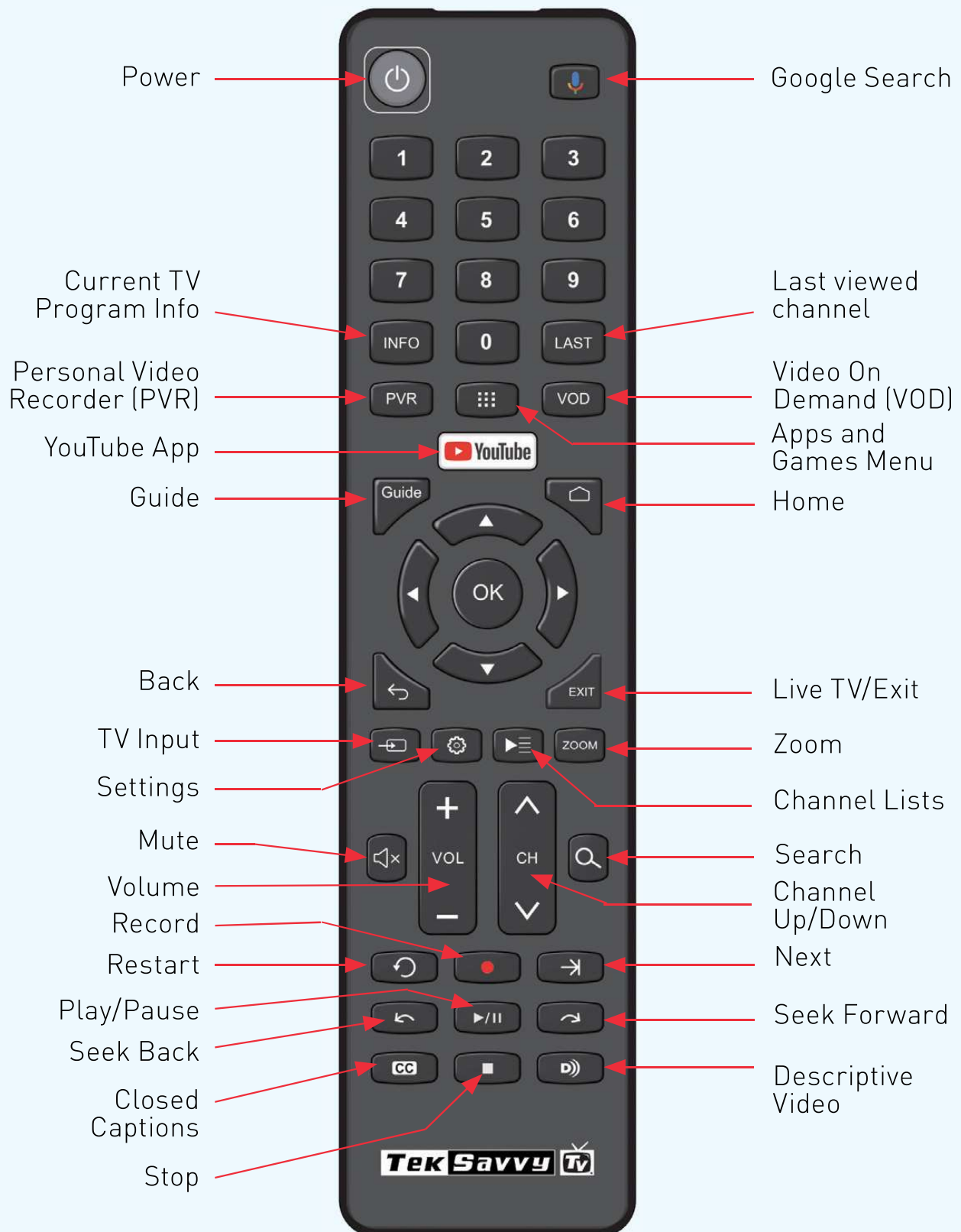
- 4 Connect the power adapter to your TekSavvy TV box and then plug it into an electrical outlet.



FOLLOW ON-SCREEN INSTRUCTIONS

- 5 Follow the on-screen guide to connect your TekSavvy TV box to WiFi.

REMOTE CONTROL



SAFETY INSTRUCTIONS AND WARNINGS

FIRST, STAY SAFE

This device is designed and manufactured to be safe. But improper use can present a fire hazard—or result in electrical shock. The safeguards built into this device will protect you, provided you treat the device properly:

- Read, keep and follow these instructions.
- Heed all warnings.
- Don't drop, shake, or beat up the device. Seriously.
- **No extreme temperatures:** Don't operate the device outside temperature range of 0°C to 40°C.
- **So no heat.** Don't install near heat sources (or amplifiers) like heaters, stoves, radiators, and heat registers.
- **And don't block the vent.** Don't block any ventilation openings.
- **No water, either:** Don't use the device or remote near water, and don't let them get wet. Clean only with a dry cloth.
- **Stay 20 cm away.** Install & operate the STB it at least 20 cm from your body.
- **Careful with the power cord.** Don't pinch it or walk on it. When you plug the power cord in, protect it—route it so that it won't be stepped on or pinched by items on top or against it.
- **Careful with wall outlets, too.** Don't overload them.
- **Unplug if:** there is a lightning storm, and before long periods of disuse (like when you go away).
- Refer all servicing to qualified service personnel.
- Servicing is required when the device has been damaged in any way. For instance: the power-supply cord or plug is damaged. Or liquid has been spilled on it, or it's been exposed to rain or moisture. Or something has fallen inside it. Or you dropped it. Or it just doesn't operate normally.

TROUBLESHOOTING

BLACK SCREEN? CAN'T SEE THE ON-SCREEN INSTRUCTIONS OR THE TEKSAVVY TV LOGO?

- 1 Make sure your TV is powered ON.
- 2 Make sure that the TekSavvy TV box is turned ON. When the box is "ON" the light on the front panel of the box will be blue. A red light indicates that the TekSavvy TV box is "OFF" but it is still receiving power. Press the power button on the remote or the TekSavvy TV box to turn it on. Also make sure that your TekSavvy TV box is connected to a TekSavvy internet connection.

- 3 Make sure all the cables are plugged in correctly and securely. If necessary, unplug and plug the HDMI cable back in to determine if there are issues with the cabling.
- 4 Check to ensure that you have selected the correct input that the TekSavvy TV box is connected to on your TV. Press the input select button (also called "Source") on your TV or TV remote control to cycle through the various video inputs until you see a TekSavvy TV screen.
- 5 Make sure that the TekSavvy TV box is plugged into an active power outlet.

CAN'T SEE ANY PICTURE ON YOUR TV?

CAN'T CONNECT TO YOUR WIRELESS HOME NETWORK?

- 1 Make sure that you are close enough to your wireless router. Adjust the location of the TekSavvy TV box to your router if necessary.
- 2 Make sure there is nothing obstructing the signal, like a cement wall, between the TekSavvy TV box and your wireless router.

- 3 Go to the settings menu by pressing the Settings button on your Teksavvy TV remote. Scroll down the menu and select "Network & Internet" to ensure that you're connected to your WiFi network.

CHANGING THE REMOTE CONTROL BATTERIES?

- 4 The TekSavvy TV remote control uses 2 AAA Batteries. Please ensure that the batteries you installed are charged and ready for use.

For best results, connect your TekSavvy TV box directly to your internet router using the supplied (or another) Ethernet cable and selecting "Ethernet Connection" from the "Network Connection" in the Settings Menu.

IMPORTANT INFORMATION

INDUSTRY, SCIENCE AND ECONOMIC DEVELOPMENT CANADA (ISED) COMPLIANCE NOTICE

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device. This equipment complies with IC RSS-210 and RSS-Gen standards per the RSS-Gen standard.

INTELLECTUAL PROPERTY NOTICES

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IMPORTANT INFORMATION ABOUT TEKSAVVY TV

TekSavvy TV is provided by TekSavvy's broadcasting distribution affiliate Hastings Cable Vision Ltd. TekSavvy is acting as its sales, support, and billing agent but Hastings Cable Vision is your TV service provider.

Regional blackout restrictions may apply from time to time.

TekSavvy TV will only work on a qualifying TekSavvy broadband internet connection in your home.

TekSavvy TV service is subject to Terms and Conditions at:

<https://teksavvy.com/policies/legal-stuff/terms-conditions/>