

slido



**Please introduce yourself
(name, company/jurisdiction)**



Canada Health Infoway

Pan-Canadian Healthcare Service Directory

Building Blocks Working Group

May 16th, 2024

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Introductions

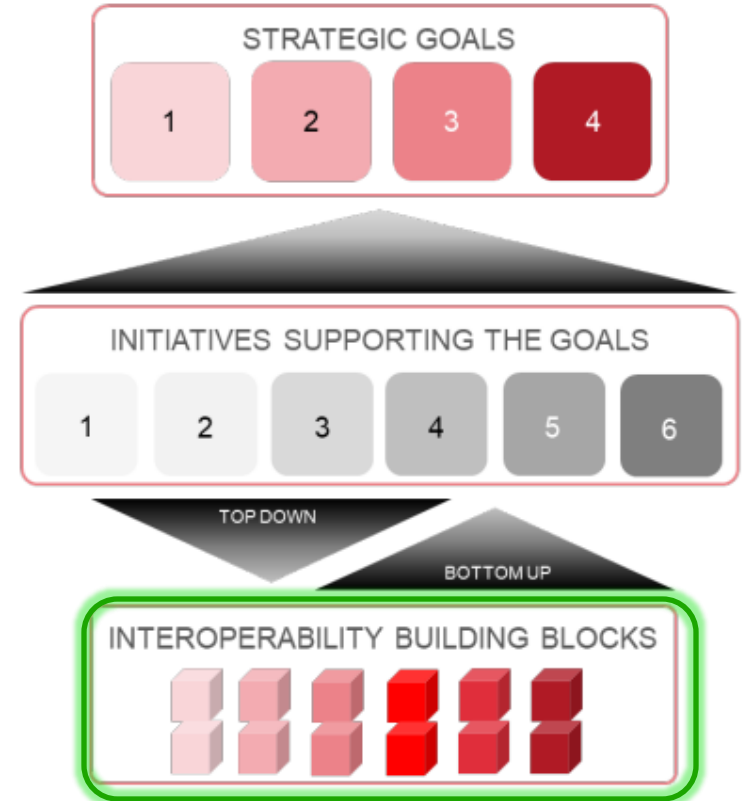
Infoway Key Members:

- Dean Matthews: Service Directory Product Owner
- David Cumming: Service Directory Business Analyst
- Bo Yang: Technical Architect

Objectives

Collaborate on defining and creating the various pan-Canadian specifications for the Building Blocks that can be implemented across Canada to help improve care coordination and patient access to care.

A COMPREHENSIVE APPROACH



Roles & Responsibilities

How you can participate – structure of the working group

- Identify the stakeholder groups that should participate (clinical, business, technical, etc.)
- Determine cadence for working group sessions (e.g., bi-weekly; potentially more during the balloting cycle)
- Confirm the approach for reviewing content and providing feedback (e.g. InfoScribe and InfoCentral)

How you can participate – key activities

- Attend WG meetings and participate in the content discussions
 - Agenda items will be prepared by the WG chair who will share the agenda in advance of each meeting via the WG forum
- Validate the scope of work for respective specification releases
- Provide guidance/input (e.g., knowledge exchange, lessons learned, etc.) toward the discussion (e.g., use cases, potential change requests to the specifications, etc.)
 - If topics arise that cross initiatives (e.g., architectural decisions), the chair will triage item(s) to the supporting SMEs/working group(s)
- Participate in balloting cycle (this includes reviewing the feedback and voting on the decisions)
- Be a champion within your organization to encourage participation in providing feedback into the public review cycles

Service Directory Co-Chair Selection

Responsibilities

- Provincial / Territorial or Vendor sector Champion
- Assist with the analysis of use cases and options to help determine the best path forward (develop new CA:CSD standard, or preferably to use an existing international standard)

Scope & Use Case Review

Scope definition for an early draft

- Identify interested parties or specifications that require CSD capability support.
- Use these direct dependencies to drive the Use Case identification (e.g., eReferral project will be one such specification)
- Assess possibility of adoption of an already defined International standard (e.g., mCSD)
- Articulate a realistic implementation/adoption strategy that builds incremental value

CATEGORIES

| Category | Description |
|----------|--|
| 1 | Open-search by criteria (specialty, languages supported) |
| 2 | Retrieval of individual / organization details |
| 3 | Relationship use cases |
| 4 | Reporting |
| 5 | Dynamic availability |
| 6 | Verification of credentials |
| 7 | Add / Update Information |
| 8 | Multi-directory functionality |

IGUIDE ADVANCED FUNCTIONALITY/CAPABILITY COMPARISON

* FHIR®

| Order | Category | Use Case | IHE CSD / *mCSD | IHE HPD | *US HSD | *US NDH | *ON eReC |
|-------|----------|---|---|---|---|---|---|
| 1 | 3 | Find provider/facility relationships | Hybrid functionality | Hybrid functionality | | Hybrid functionality | |
| 2 | 1 | Discover locations by criteria (postal code, city, accessibility, language) | Location/Service based functionality | Location/Service based functionality | Location/Service based functionality | Location/Service based functionality | Location/Service based functionality |
| 3 | 7 | Update provider information | Provider/Organization based functionality | Provider/Organization based functionality | | | |
| 4 | 1 | Discover a specific social service by criteria (name, type, category, etc.) | Location/Service based functionality | Location/Service based functionality | Provider/Organization based functionality | Location/Service based functionality | Location/Service based functionality |
| 5 | 1 | Discover practitioner location and office hours | Location/Service based functionality | Location/Service based functionality | | Location/Service based functionality | |
| 6 | 1 | Discover organizations by criteria (name, type, postal code, city, tax id, etc.) | Hybrid functionality | | Provider/Organization based functionality | | |
| 7 | 1 | Discover practitioner qualifications | Hybrid functionality | Provider/Organization based functionality | | | Provider/Organization based functionality |
| 8 | 5 | Provider/program availability (e.g., to support discovery and/or appointment use cases) | Hybrid functionality | Hybrid functionality | | | |
| 9 | 7 | Add provider information | | Provider/Organization based functionality | | | |
| 10 | 6 | Verification of credentials to support authorization | Provider/Organization based functionality | Provider/Organization based functionality | | Provider/Organization based functionality | |
| 11 | 2 | Retrieval of endpoint information to support sharing records | Provider/Organization based functionality | Provider/Organization based functionality | | Provider/Organization based functionality | |
| 12 | 8 | Bulk export of service directory | | Additive functionality | | Additive functionality | Additive functionality |
| 13 | 8 | National/jurisdictional federated discovery | Additive functionality | Additive functionality | | Additive functionality | |
| 14 | 8 | National directory of electronic service endpoints | Additive functionality | Additive functionality | | Additive functionality | |
| 15 | 6 | Certificate Retrieval | Provider/Organization based functionality | | | | |
| 16 | 4 | Create a resource list for a facility or event | Provider/Organization based functionality | Provider/Organization based functionality | | | |
| 17 | 2 | Return other ids for provider | Provider/Organization based functionality | | | | |
| 18 | 4 | Generate list of facilities with sorting/filtering | Provider/Organization based functionality | | | | |

Proposed Scope Objectives

- List of Use Cases from eReferral
 - What are the needed capabilities, to support these use cases
 - Are there other cases not listed, that should be considered
 - Where is national view leaning
 - Consider adoption vs creation

Next Steps

- Setup weekly meeting cadence
 - Details will be posted on the forum
- Finalization of the Scope and which uses cases to address first
- Definition of what a Service Directory is.



Canada Health Infoway

Thank you!

Contact Information

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infoway-inforoute.ca

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insights.infoway-inforoute.ca/

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