

# Agenda and Notes



## Sex and Gender Working Group

July 26, 2022

Via Teleconference

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Item	Purpose	Allocated Time	Presenter	
1	<b>Welcome and Acknowledgement</b>		2 minutes	Karen Courtney
2	<b>Group Discussion Guidelines</b>	<ul style="list-style-type: none"><li>Recap</li></ul>	2 minutes	Karen Courtney
3	<b>Purpose of the Infoway Sex and Gender Working Group</b>	<ul style="list-style-type: none"><li>Recap</li></ul>	1 minutes	Karen Courtney
4	<b>Emily Sharples</b>	<ul style="list-style-type: none"><li>Presentation</li></ul>	40 mins	Emily Sharples
5	<b>Group Discussion and/or Questions</b>	<ul style="list-style-type: none"><li>Discussion</li></ul>	15 mins	WG
6	<b>Discussion of group norms</b>	<ul style="list-style-type: none"><li>Update</li></ul>		Forwarded to next meeting
7	<b>Schedule and Topics Review</b>	<ul style="list-style-type: none"><li>Recap</li></ul>	1 mins	Karen Courtney
8	<b>Adjournment</b>			Karen Courtney



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## **1. Welcome and Land Acknowledgement**

Completed. See slide deck for details.

## **2. Group Discussion Guidelines**

Completed. See slide deck for details.

## **3. Purpose of Infoway Sex and Gender Working Group**

Completed. See slide deck for details.

## **4. Emily Sharples, Manager, ADT, Ottawa Hospital**

Emily Sharples presented ongoing work on information practice changes for gender identity in registration in the Ottawa Hospital system using an Epic EHR system (bi-lingual). The presentation included the change management strategies used in implementing these changes and how these initiatives are continuing. These changes also included the patient portal. Key components of this implementation included:

- Close collaboration with Rainbow Patient Advisory Committee
- Pre-implementation staff readiness survey
- Engagement with Epic experts
- Required ADM education modules, content integrated into the Standard Operating Procedures
- Developed materials for Safe(r) Spaces, but not public until education complete
- Leadership Toolkit developed
- Developed Patient Co-Designed Corporate Education modules
- Staff champions
- Scripting is provided for staff within education modules and procedures

Staff, patient and system leadership reactions to changes were discussed. A slide deck has been provided and is available in the Documents folder. An appendix with a supplemental screen shot of the MyChart (Epic Patient Portal) gender identity section is available in the Documents folder.

## **5. Group Discussion and/or Questions**

Lots of positive comments related to implementing changes. There were questions about how the gender terms were tied to terminologies. Emily has volunteered to connect interested SGWG members to the technical leads within the team to answer terminology specific questions. There were questions about gender identity and pronouns for pediatric patients. Emily noted their system sees adult patients, but work is ongoing with regional partners who do see pediatric patients. There was another question related to the ability to select multiple options for gender identity, which is a feature not available at this time in their Epic version. There was some discussion of how the list of gender identity terms presented by the system can be expanded and how this sometimes can be used to address terms in the list that they cannot remove. There was a reminder to the group that doing nothing is not a neutral option, but often is harmful. Emily noted that they have not addressed sexual orientation or sex at birth within her unit as it was not seen to



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be part of the information needed for registration. Emily indicated that other clinical units within the system are looking at those fields.

## **6. Discussion of group norms for discussions**

This has been moved to next month's meeting due to a lack of time.

## **7. Schedule and Topics Review**

Completed. See slide deck for details.

## **8. Adjournment**

