

Strengthening Health Literacy Through Innovative Library–Clinical Partnerships

Oncology Outreach Team & Consumer Health Library

Authors Name

Marlowe Bogino, MSLS, AHIP — Medical Librarian, Junior Board Cancer Resource Library, Helen F. Graham Cancer Center
Stefanie Bonis, BSN, RN — Nurse Navigator (Survivorship), Community Health Outreach and Education, Helen F. Graham Cancer Center and Research Institute, Christiana Care
Nora C. Katurakes, MSN, RN, OCN — Manager, Community Health Outreach and Education, Helen F. Graham Cancer Center and Research Institute, Christiana Care

PURPOSE

Revitalize the library's role in patient and community health education.

- Increase patient-facing engagement by partnering with the Oncology Outreach Team.
- Strengthen health literacy by connecting people to reliable cancer information and services.

INTERVENTION

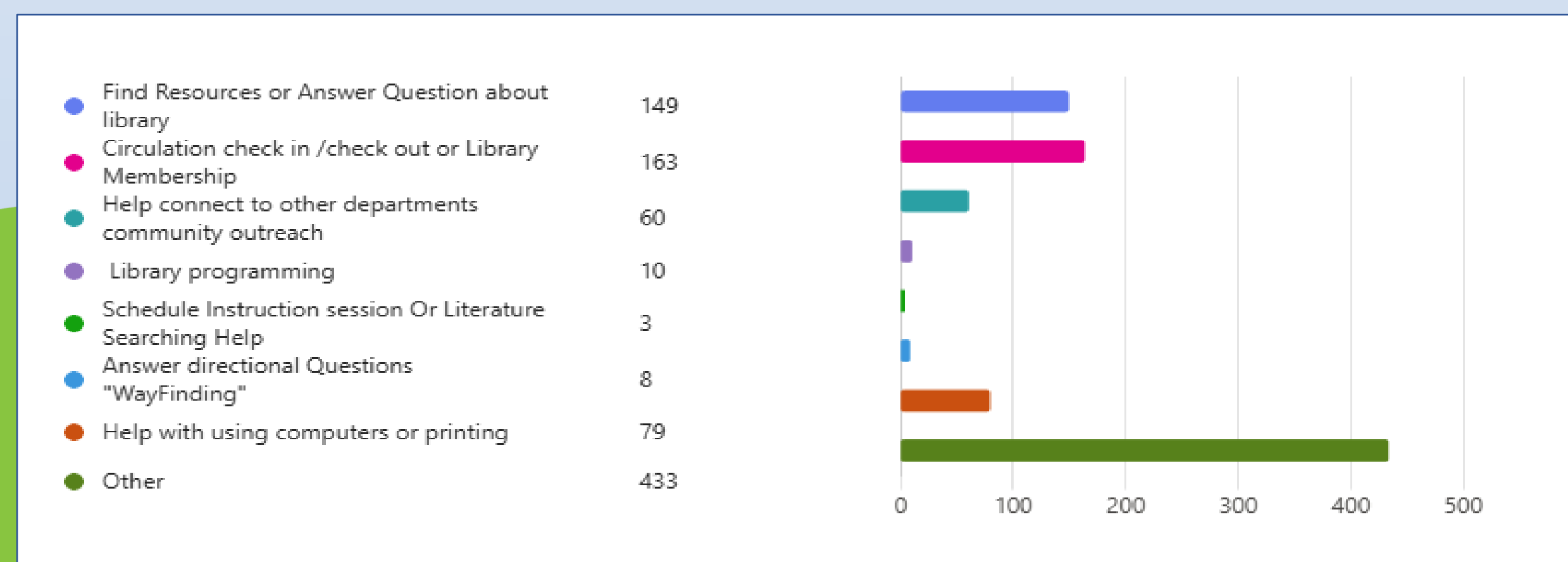
Launched the Community Health Literacy Open House Hours in the library:

- **Oncology nurse navigators** provided individualized cancer support services including:
 - nutrition
 - financial
 - mental health
 - community resources
- **Librarian** coached patients and families on:
 - Evaluating online health information
 - Navigating trusted resources
 - MedlinePlus
 - American Cancer Society
- Curated book displays and promoted events through digital signage within the hospital.



RESULTS

- Improved patient and family access to education and support resources.
- 20% Increase in the number of library patrons since the launch of the program.
- Enhanced patient satisfaction with library services.



COMMUNITY IMPACT

- Library gained a presence at external community events, expanding reach beyond the hospital.
- Partnership strengthened community health literacy by promoting trustworthy information sources.

Get Connected with the Helen F. Graham Cancer Center

Are you aware of the resources available to you, such as?

- ❖ Financial assistance
- ❖ Nutrition
- ❖ Food assistance
- ❖ Survivorship and upcoming programs
- ❖ Cancer Screenings



Stop by the library located on the Eastside Entrance to see the experts.

- ❖ Nurses and Community Health Workers are available onsite Tuesday and Thursday anytime between 10 am and 12:30 pm
- ❖ The Librarian can assist you at any other time!

Follow US on Facebook!

Learn about cancer tips, cutting edge research, treatments, resources and upcoming events.
 Call 302-623-4661 for more information on how we can help!



CONCLUSION

- Library–clinical partnerships can transform patient education and community engagement.
- Consumer health libraries can play a vital role in supporting oncology patients and their families.