

February 25, 2025

ACTION REQUIRED:

Microsoft SQL Server Upgrade Requirement

As a current pVault[®] customer, we want to inform you about an upcoming change to the minimum requirements for the server that is used to power pVault[®]. The new minimum requirements ensure that we comply with industry standards and maintain compatibility with the latest technology. The change will enhance your user experience and improve the security of your data.

We need your help to ensure your organization has planned for and implemented these upgrades to your Microsoft SQL Server by the following deadlines:

MS SQL Server Version	Implementation Deadline
Microsoft SQL Server 2016	October 31, 2025
Microsoft SQL Server 2022	June 30, 2026

Why the upgrade is necessary:

- **Enhanced security:** Protect your data with advanced security features in the latest version.
- **Improved performance:** Benefit from faster processing speeds and greater efficiency.
- **Future compatibility:** Ensure your systems remain compatible with modern tools and applications for a smooth implementation of our future features and functionality.

Steps to complete the current upgrade

1. **Review your systems:** Assess your current SQL Server version and identify any dependencies.

2. **Coordinate with your IT team:** Begin planning the transition to Microsoft SQL Server 2016 or newer.

We recommend starting this process as soon as possible to avoid potential service disruptions. ***Please note that failure to upgrade may prevent you from deploying product updates in the future.***

Looking ahead: Next year's upgrade

In addition to this year's upgrade, we want to prepare you for the next step. By June 30, 2026, all systems will need to transition to Microsoft SQL Server 2022. Planning early will help ensure a smooth transition and continued system reliability.

If you have any questions or require future assistance, do not hesitate to reach out to our Customer Support team at Support@PaperlessEnvironments.com.

We appreciate your partnership and look forward to providing you with the best possible experience through the most up-to-date technology.

Thank you for your attention to this matter.