

This document describes the new features that are being implemented as part of the General availability release through the 1.7.1 release for the Aspect Workforce Mobile App.

New Feature Updates

The table below reflects the new Aspect Workforce Mobile App features for November 2025.

- The **New Feature** column lists the name or description of the new feature.
- The **Feature Audience** column shows who can access each feature - either employees, admins, or all users. Contact Aspect Customer Care for availability details.
- The **Enablement Method** column indicates how features are deployed - either automatically or through the Aspect account team.
- The **Functional Impact** column describes the functional benefits of the new feature.
- The **Documentation** column links to available documentation, which may be published up to two weeks after feature release.

Note: This is a living document and subject to change. Customer features may be added or removed prior to official rollout.

Aspect Workforce Mobile App

New Feature	Feature Audience	Enablement Method	Functional Impact	Documentation
View and Manage Employee Schedule	Employee/Agent	Automatic	<ul style="list-style-type: none"> • View and manage your schedule • Manage your activities • Submit change requests • View your Personal and Group account balances 	Aspect Workforce Mobile App User Guide
Manage Schedule Change Requests	Employee/Agent	Automatic	<ul style="list-style-type: none"> • View your schedule change requests • Manage your schedule change requests (Cancel, Resubmit) 	Aspect Workforce Mobile App User Guide
Manage Notifications	Employee/Agent	Automatic	<ul style="list-style-type: none"> • View and manage your notifications • Receive and manage Push notifications sent from WFM • Forced Mandatory updates to make sure your app is secure and up to date 	Aspect Workforce Mobile App User Guide
Technical Support	Employee/Agent	Automatic	<ul style="list-style-type: none"> • View support documentation • Send log files to Technical Support team 	Aspect Workforce Mobile App User Guide

Known Issues and Workarounds

This section contains the open issues that currently exist for this release. The following table summarizes the functional areas where unresolved issues have been reported at the time of the release. Many issues are already targeted for the next update.

The following known issues have been observed with the software deliverables and are planned to be addressed in an upcoming release.

Known Issue	Impacted Feature	Description / Comments
No known issues available	N/A	N/A