

Central Intake Use Case Working Group Meeting Summary

Meeting Summary

Meeting Chair: Alex Reis			
<u>Date and Time</u>	<u>Location</u>	<u>Note Taker</u>	<u>Next Meeting Date</u>
Wednesday, November 8, 2023 1:00pm - 02:00pm ET	Virtual	Sadrina Petit, Project Analyst, Digital Health Interoperability	Wednesday, November 16, 2023 1:00pm - 02:00pm ET
Meeting Objectives: 1. Discuss the Referral to Central Intake Use Case			
Presenters			
Mark Fernandes – eReferral / eConsult Product Owner Alex Reis - Director, Digital Health Interoperability Portfolio			
Invited Guests			
Public			

1. Welcome and Introductions

M. Fernandes welcomed all participants to the working group meeting. Meeting materials and recording of the session will be made available on the InfoCentral working group.

2. Content Presentation

The focus of this meeting was to discuss the referral to Central Intake use case. All content covered during the presentation is available in the following link.

The video recording is available: [Central Intake Use Case Working Group Meeting](#)

3. Questions raised during the working group meeting:

Does the referral process diagram indicate the possibility of a referral being declined or additional information being requested?

The detailed narrative accompanying the diagrams is designed to make clear that the referral process can include multiple steps and alternate flows, including the possibility of a referral being declined or additional information being requested.

Is it possible for the splitting and routing of referrals to occur one after the other?

Yes, the referral can undergo a splitting process, which precedes routing, resulting in the referral being divided and distributed to various downstream providers in sequence.

Does the central intake have the authority to decline a referral?

Central intake is indeed empowered to decline a referral request should it not meet the set criteria or be found inappropriate.

Is it advisable to bundle a patient's summary with the supporting documentation for a referral?

Bundling a patient's summary with the referral should be considered due to its potential usefulness. However, this proposal warrants further discussion, particularly regarding the business rules involved.

Will the central intake use case be part of the initial release, considering the current timelines?

The central intake use case is slated for inclusion in the initial release of the Implementation Guide, but it may be subject to additional refinement based on subsequent feedback and implementation insights.

What will be included in the first release: use cases, profiles, or both?

The inaugural release is set to include use cases, the requirements, the initial drafts of FHIR profiles, as well as discussions on the Implementation Guide and the extent of integration profiles.

Should we introduce the central intake use case early to gather feedback, despite the lack of supporting profiles or guides?

Presenting the central intake use case early for community feedback is advisable, although the accompanying technical details and supporting documents might still be under development and require further attention.

Decisions:

Decision Item #	Decision Item
1	Include the central intake use case in the Implementation Guide as currently documented, while continuing its refinement through ongoing discussions and insights from implementation experience.

Action Items

Action Item #	Action Item	Responsible	Due Date	Status
1	Schedule the next working group meeting for November 16, 2023, from 1-2pm ET	Infoway	November 1, 2023	Completed
2	Share presentation, meeting highlights and recording on InfoCentral.	Infoway	November 9, 2023	In Progress
3	Determine additional editors from the group that can be given access to InfoScribe for collaboration.	Infoway	November 16, 2023	In Progress

Action Item #	Action Item	Responsible	Due Date	Status
4	Initiate a JIRA project for tracking work progress and gathering community input on integration requirements. Meeting to be scheduled to discuss JIRA integration requirements in the next 2-3 weeks.	Infoway	TBD	In Progress
5	Attend the Balloting Education Webinar on November 28 from 1 to 2 PM ET.	Infoway	November 28, 2023	In Progress