

# Purpose of this notice:

Due to portfolio transition to a newer model, Logitech wishes to inform customers and channel partners that the **Zone Wireless and Zone Wireless Plus** headset models with associated spare parts, will reach End of Sale globally, effective **March 31st, 2025,** or while supplies last. Please note that remaining availability will vary by region and by country.



#### **Zone Wireless / Zone Wireless Plus Headset**

### **Phase Out Product Details:**

Product Name	Version & Model Number	Part Numbers
Zone Wireless Headset	Headset model number: A00082	981-000913 (AMR, UC Version) 981-000853 (AMR, Teams Version) 981-000914 (EMEA, UC Version) 981-000854 (EMEA, Teams Version) 981-000915 (AP, UC Version) 981-000855 (AP, Teams Version) 981-000916 (China, UC Version) 981-000856 (China, Teams Version) 981-000857 (Japan, UC Version)
USB Receiver for Zone Wireless	Receiver model number: A00083	981-000896 (AMR) 981-000897 (EMEA) 981-000898 (AP) 981-000899 (CN) 981-000900 (JP)
Zone Wireless <b>Plus</b> Headset	Headset model number: A00082	981-000918 (AMR, UC Version) 981-000858 (AMR, Teams Version) 981-000919 (EMEA, UC Version) 981-000859 (EMEA, Teams Version) 981-000920 (AP, UC Version) 981-000860 (AP, Teams Version) 981-000921 (China, UC Version) 981-000861 (China, Teams Version) 981-000922 (Japan, UC Version) 981-000862 (Japan, Teams Version)
Unifying + Audio Receiver for Zone Wireless Plus	Receiver model number: A00095	981-000963 (AMR) 981-000964 (EMEA) 981-000965 (AP) 981-000966 (CN) 981-000967 (JP)



# **Replacement Products:**

Logitech recommends the next generation Zone Wireless 2 Headset, certified for Microsoft Teams, Google Meet and Voice, as well as for Zoom, as the replacement product for Zone Wireless and Zone Wireless Plus Headset.

## **Product Comparison:**

The table below provides a comparison of some of the key features of the new Zone Wireless 2 Headset versus the phase-out Zone Wireless and Zone Wireless Plus Headset. Please refer to the Logitech website for more details.

	PHASE OUT: Zone Wireless (Plus)	NEW: Zone Wireless 2
Connectivity	USB-C2, USB-A5, Bluetooth® 5.0	USB-C, USB-A2, Bluetooth® 5.2
Range	Up to 100 ft / 30 m wireless (open field line of sight)	Up to 170 ft / 50 m wireless (open field line of sight)
Audio Quality	32 mm driver with Dynamic EQ	40 mm driver with Dynamic and Personal EQ
Noise Isolation	Feedback ANC and passive	Hybrid ANC with transparency mode and passive
Call	Dual omnidirectional MEMS mic with beamforming technology	4 omnidirectional MEMs with advanced call clarity for two-way noise-free calls
Open Office	N/A	Meets Microsoft Teams Premium Microphone for Open Office standard
Battery Life (Talk Time)	Up to 14 hrs (ANC on); Up to 15 hrs (ANC off)	Up to 15 hrs (ANC on); Up to 18 hrs (ANC off)
Mic Boom	Flexible and rotates 270°	Rotates 270°
Mute Indicator	Red (on receiver); Voice prompts	Red (on receiver and headset); Voice prompts
In Call Notification	White (on receiver). Purple LED for Teams version	White (on receiver and headset). Purple LED for Teams version.
Controls	On-ear (call, mute, volume, media, Teams); Flip-to-mute mic boom	On-ear (button: call, mute, ANC, Teams  touch: volume, media); On-head detection; Flip-to-mute mic boom
Software Support	Logi Tune, Logitech Sync	Logi Tune, Logitech Sync
Business Certifications	Microsoft Teams, Google Meet, Google Voice, Tencent Meeting, Zoom	Microsoft Teams, Google Meet, Google Voice, Zoom



#### **Alternative Products:**

In the event that the recommended replacement headset <u>Zone Wireless 2</u> does not meet customer needs, customers may wish to evaluate alternative wireless headset models: <u>Zone 305</u>, launched in June 2024, or <u>Zone Vibe Wireless</u>. More information on both products can be found via the Logitech website.

### Remaining Availability - End Customers:

Customers are advised to place last-time buy orders for Zone Wireless and Zone Wireless Plus Headset as soon as possible with your local reseller. Please work with your Logitech account manager to secure supply as needed. Availability is expected in-market up to the end of March 2025, but will vary by region and by country.

### **Warranty and Customer Support:**

Zone Wireless and Zone Wireless Plus\_Headset comes with Logitech's standard 2-year hardware warranty, and the product will continue to be supported by Logitech's customer support team throughout the warranty period. In the event of any issues, business customers can contact <a href="www.logitech.com/prosupport">www.logitech.com/prosupport</a> in the normal way.

Zone Wireless and Zone Wireless Plus headsets are not covered by Logitech's Extended Warranty or Select programs, therefore warranty support will be provided in line with the standard 2-year hardware warranty period.

#### Questions:

In the event of questions related to this end of sale notification, please contact your Logitech account manager.

End of Product Update Notification -